



zInspector

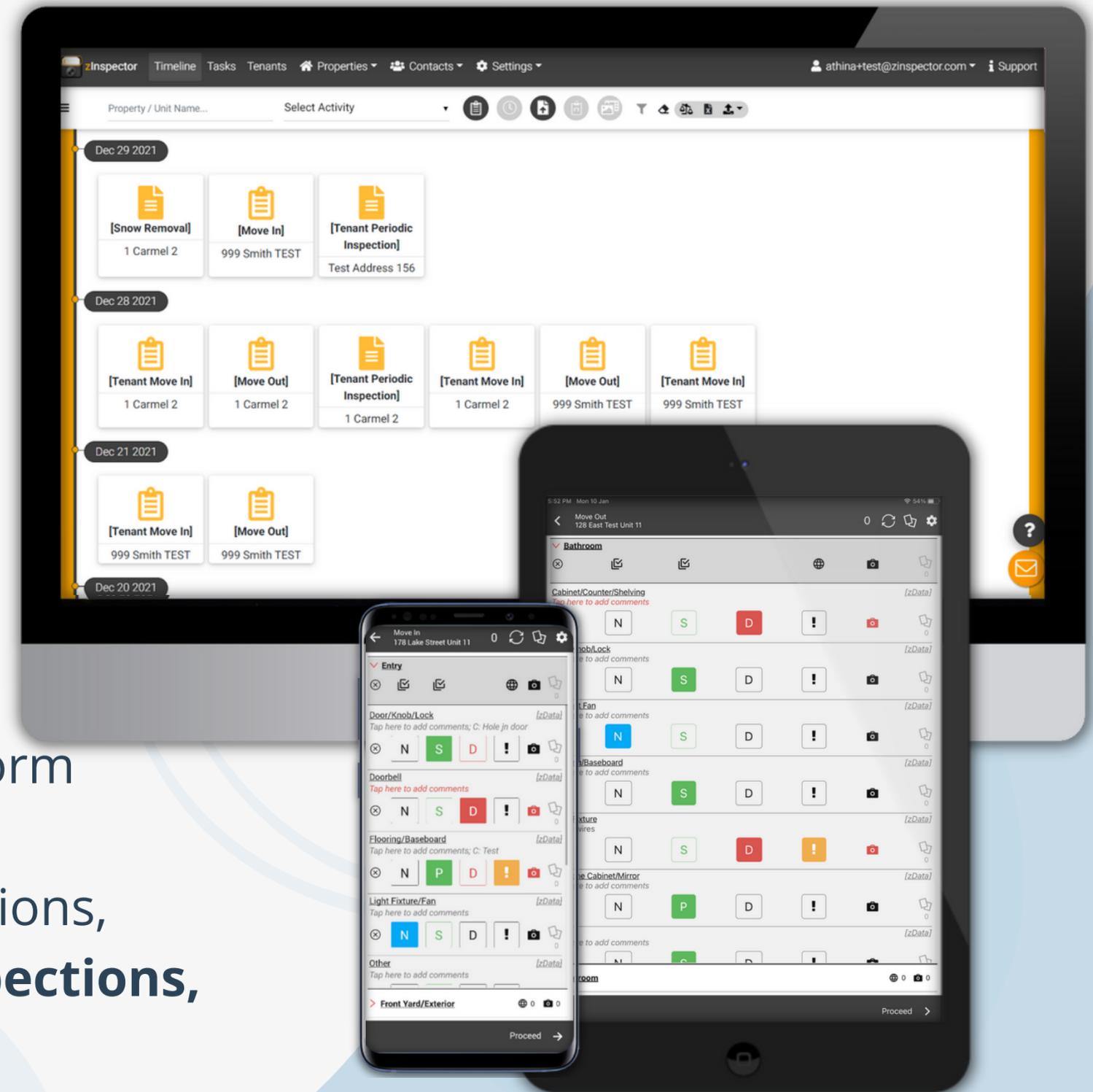
zTenant Webinar

What is zInspector?

zInspector is a **powerful field-to-office property inspection solution for property managers, contractors, and real estate/rental agents.**

With zInspector, property managers can perform inspections on the zInspector app.

Using zInspector's Tenant Completed Inspections, PMs can also **invite tenants to perform inspections, using the zTenant app.**





zTenant Webinar

Speaking today:



Athina Gkouziadi
Training & Onboarding
Specialist



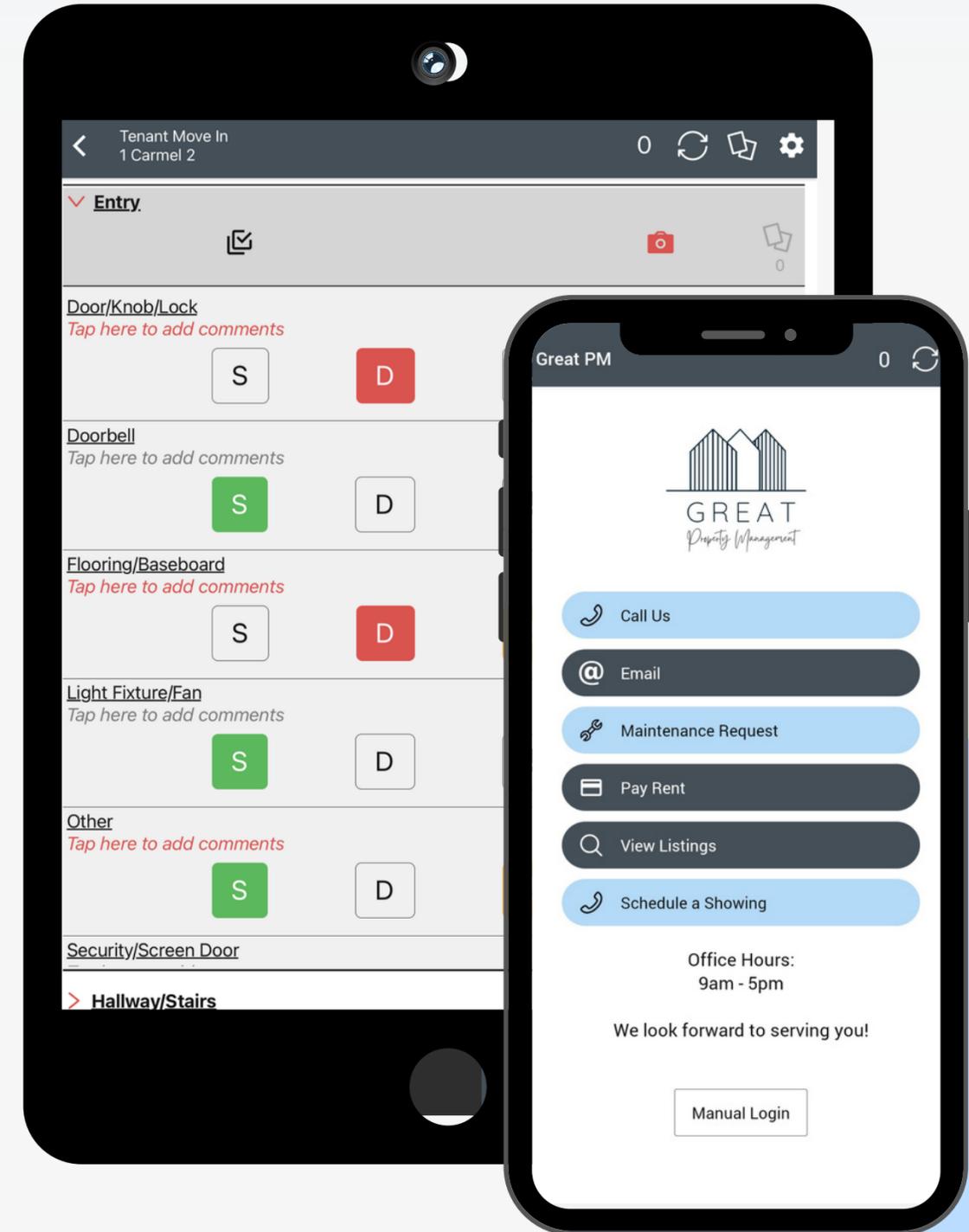
Andrew Wallace
CEO & Founder

The zTenant App

zTenant is a dedicated app for tenants to perform Tenant Completed Inspections on.

Dual functionality:

- Invite tenants to perform Tenant Completed Inspections from the zInspector website.
- Customize the zTenant app and create your own, branded company app.

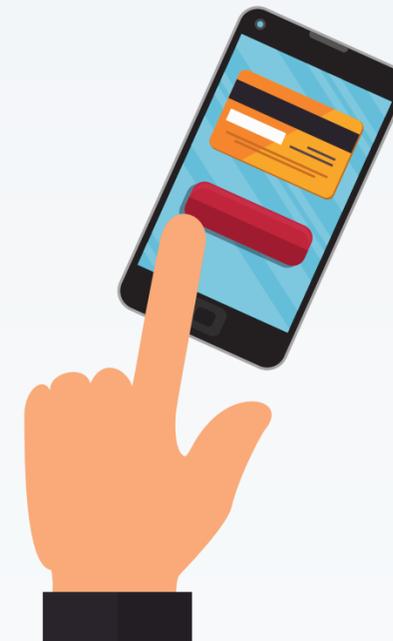
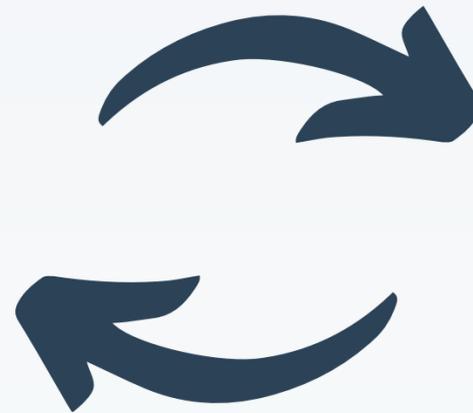


zTenant App Automatically Transforms

The zTenant app will automatically transform to show what you want it to show:



When you invite the tenant to perform an inspection, the zTenant app will automatically show the inspection template.



Once the Tenant submits the inspection, the app will automatically transform to show your custom company links.

Invite Tenants to Perform Inspections



Invite your tenants to perform **any type of inspection**, whether that is a **Move In, an Annual, or a Periodic inspection!**



The tenant receives the invite and **performs the inspection on the zTenant app**. Until they submit it, they receive daily reminders automatically!



The inspection **report syncs to the zInspector** website once completed. Both, the PM and the tenant **receive an email with the inspection report attached.**

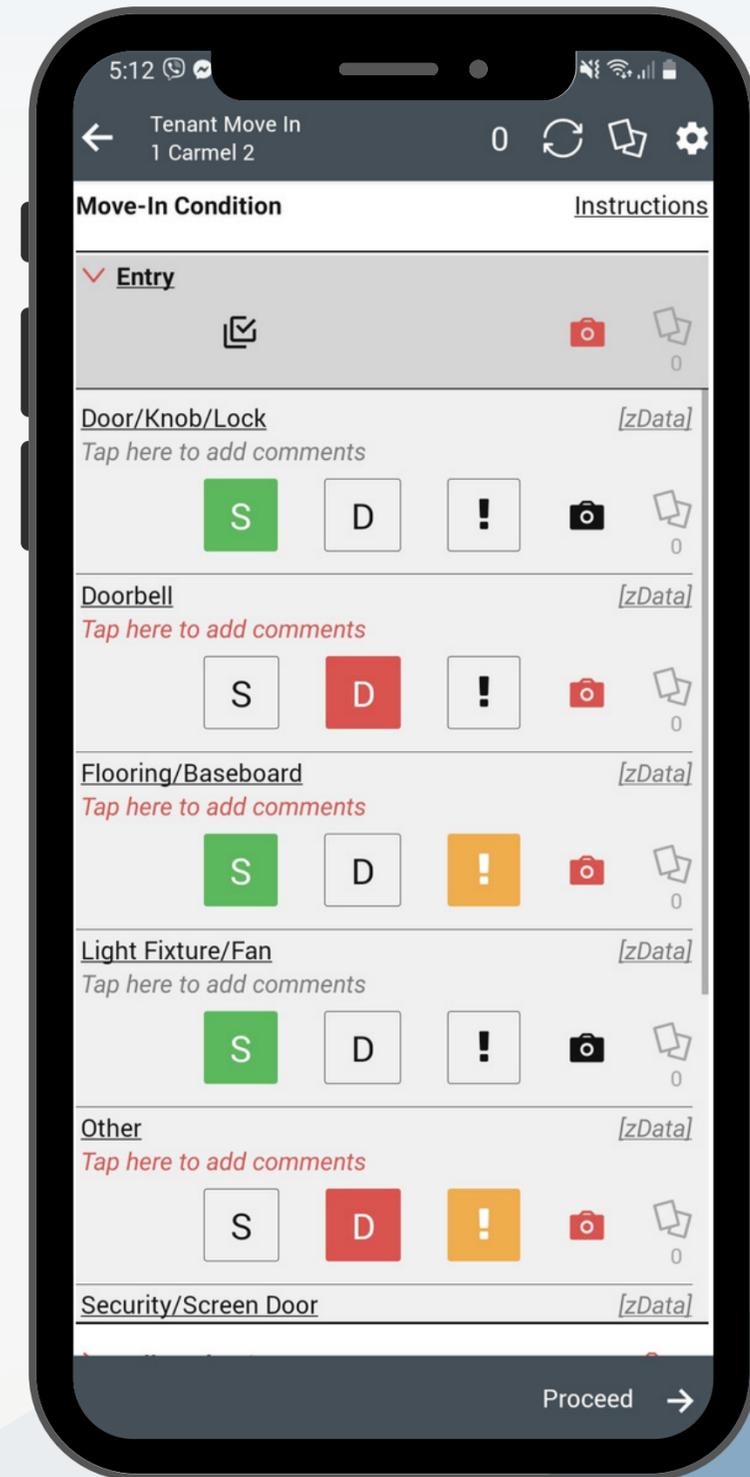
Default Templates

Tenant Completed Inspection Templates:

- Move In
- Periodic
- Renewal
- Annual
- Filter Service and Sizing
- Pre Move Out

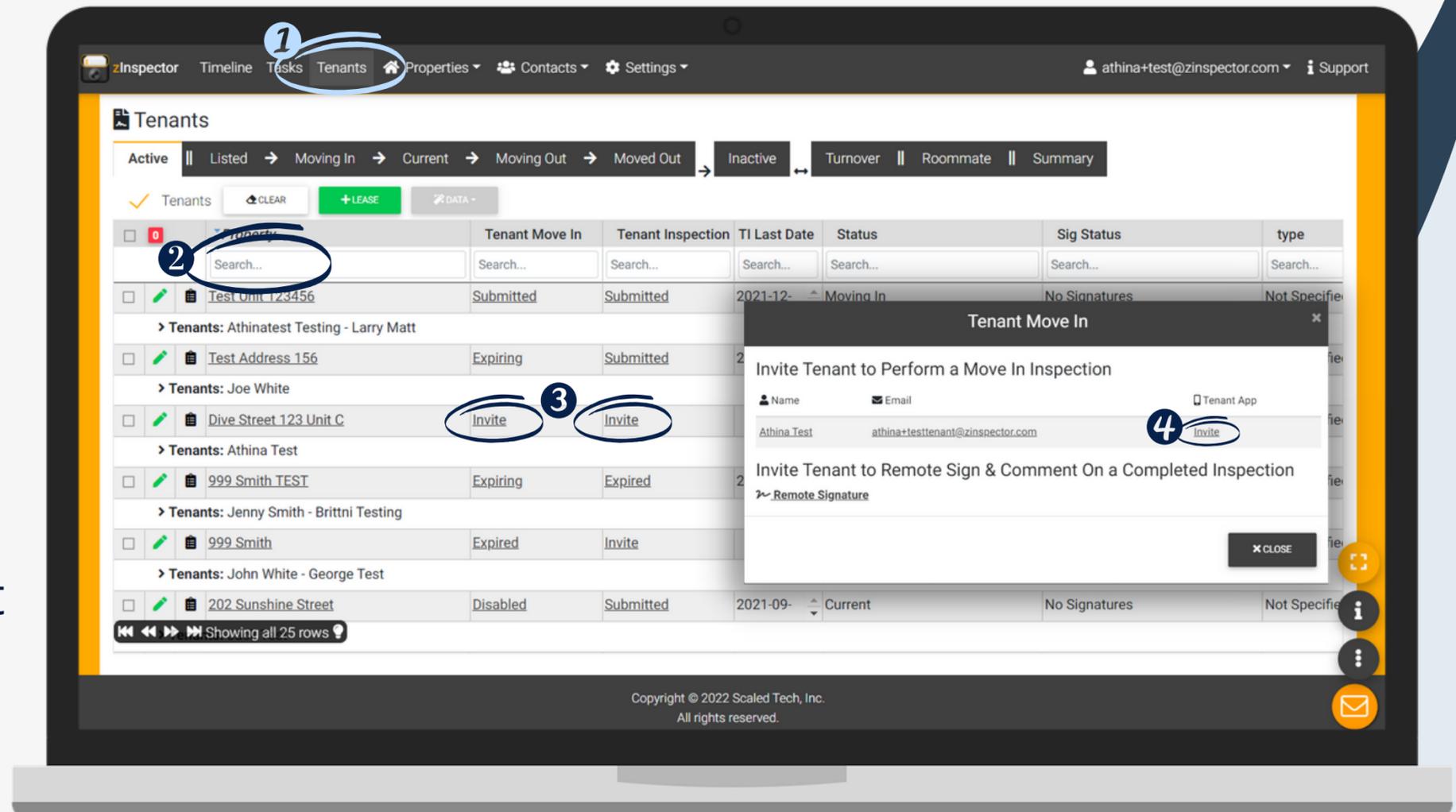


You can create custom templates and invite your tenants to perform any type of inspection.



How to invite tenants to Tenant Completed Inspections?

- 1 Go to the Tenants page.
- 2 Search for a specific property.
- 3 Invite the tenants to perform:
 - ➔ a Move In inspection, under the Tenant Move In column.
 - ➔ a Periodic, Renewal, or any other type of inspection under the Tenant Inspection column.
- 4 On the pop-up window, click on Invite under "Tenant App."



How to invite tenants to Tenant Completed Inspections?

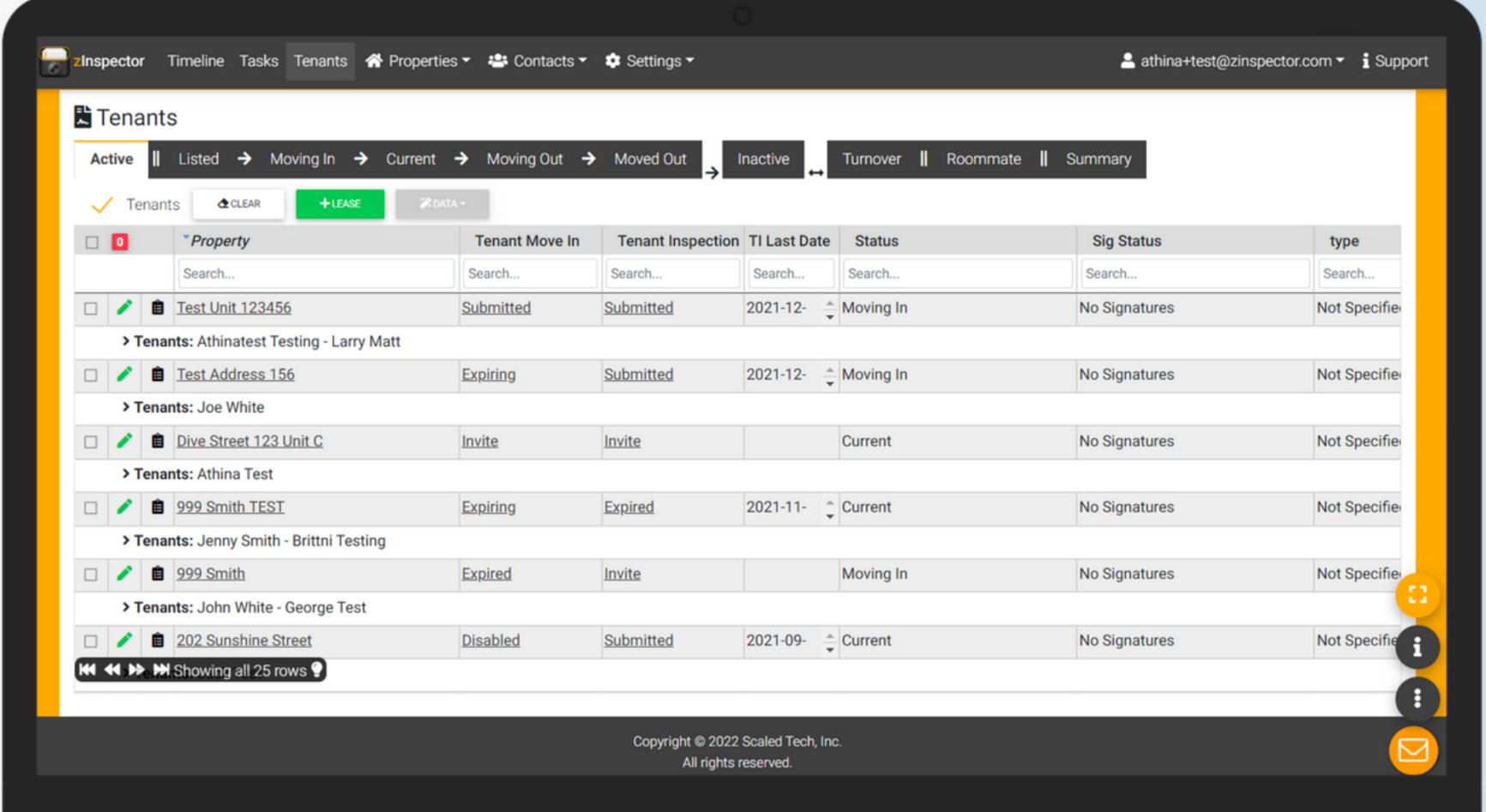
Good to know:

Once you invite the tenants, the Invite button/text changes to show the status of the invitation:

- Invited
- Scheduled
- Expiring
- Expired
- Submitted

You can send multiple invitations over time to the same tenants (Renewals, Annuals, etc.).

If you click on the status (Submitted, Expired...), you can see a list of all the inspections the tenants have performed, and change the invitation dates as needed.



The screenshot displays the 'Tenants' management interface in the zInspector application. The interface includes a navigation bar with tabs for 'Timeline', 'Tasks', 'Tenants', 'Properties', 'Contacts', and 'Settings'. The user is logged in as 'athina+test@zinspector.com'. The main content area shows a table of tenants with the following columns: Property, Tenant Move In, Tenant Inspection, TI Last Date, Status, Sig Status, and type. The table contains several rows of data, including 'Test Unit 123456', 'Test Address 156', 'Dive Street 123 Unit C', '999 Smith TEST', '999 Smith', and '202 Sunshine Street'. Each row has a checkbox and a green checkmark icon. The table also includes search filters for each column and a '+ LEASE' button. The footer of the interface shows 'Copyright © 2022 Scaled Tech, Inc. All rights reserved.'

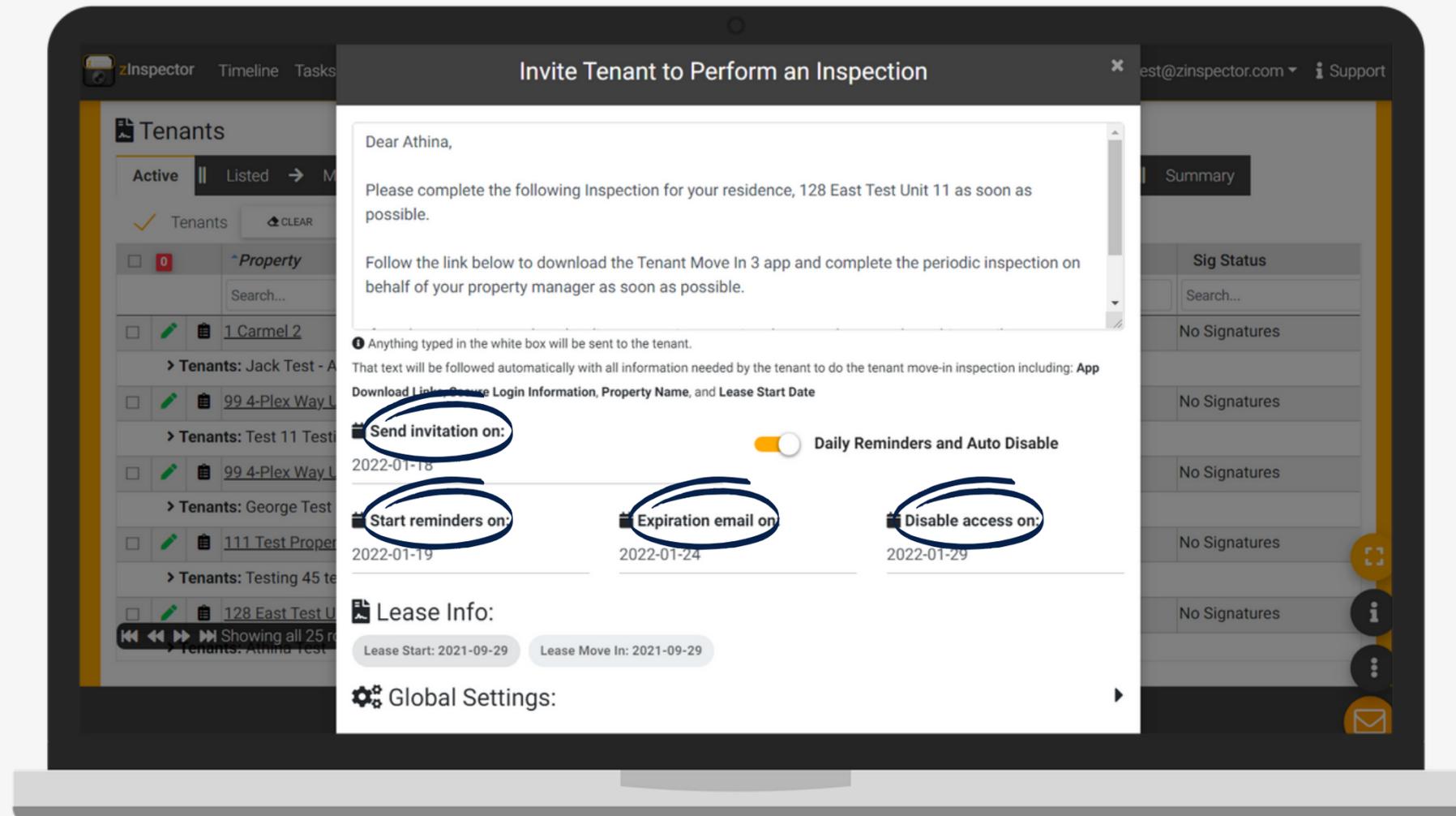
Property	Tenant Move In	Tenant Inspection	TI Last Date	Status	Sig Status	type
Test Unit 123456	Submitted	Submitted	2021-12-	Moving In	No Signatures	Not Specified
Tenants: Athinatest Testing - Larry Matt						
Test Address 156	Expiring	Submitted	2021-12-	Moving In	No Signatures	Not Specified
Tenants: Joe White						
Dive Street 123 Unit C	Invite	Invite		Current	No Signatures	Not Specified
Tenants: Athina Test						
999 Smith TEST	Expiring	Expired	2021-11-	Current	No Signatures	Not Specified
Tenants: Jenny Smith - Brittini Testing						
999 Smith	Expired	Invite		Moving In	No Signatures	Not Specified
Tenants: John White - George Test						
202 Sunshine Street	Disabled	Submitted	2021-09-	Current	No Signatures	Not Specified

How to invite tenants to Tenant Completed Inspections?

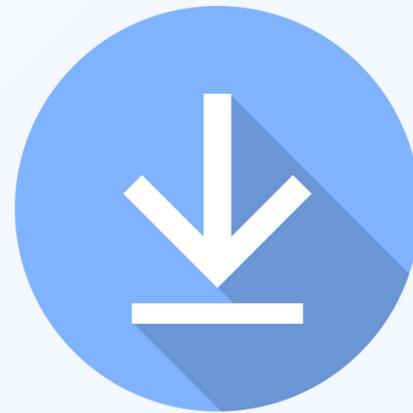
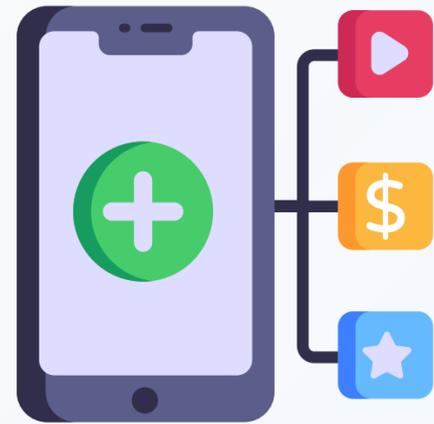
Dates:

Control all the dates for each individual invite!

- **Send invitation on:**
The date the invitation will be sent to the tenant.
- **Start reminders on:**
The day of the first reminder email.
- **Expiration email on:**
The period during which the tenant can start the inspection.
- **Disable access on:**
If the tenant starts the inspection within the first period (before the Expiration email date), they can still submit it until the Disable access date.



Build Your Own Custom App



Customize the zTenant app, brand it with your logo, choose your color palette, and add links to your existing services!

Embed the download link into your website, and allow **your tenants to download your app directly from your website!**

Your tenants can now **contact you, pay rent, submit a work order, view your listings**, and so much more, directly from your app!

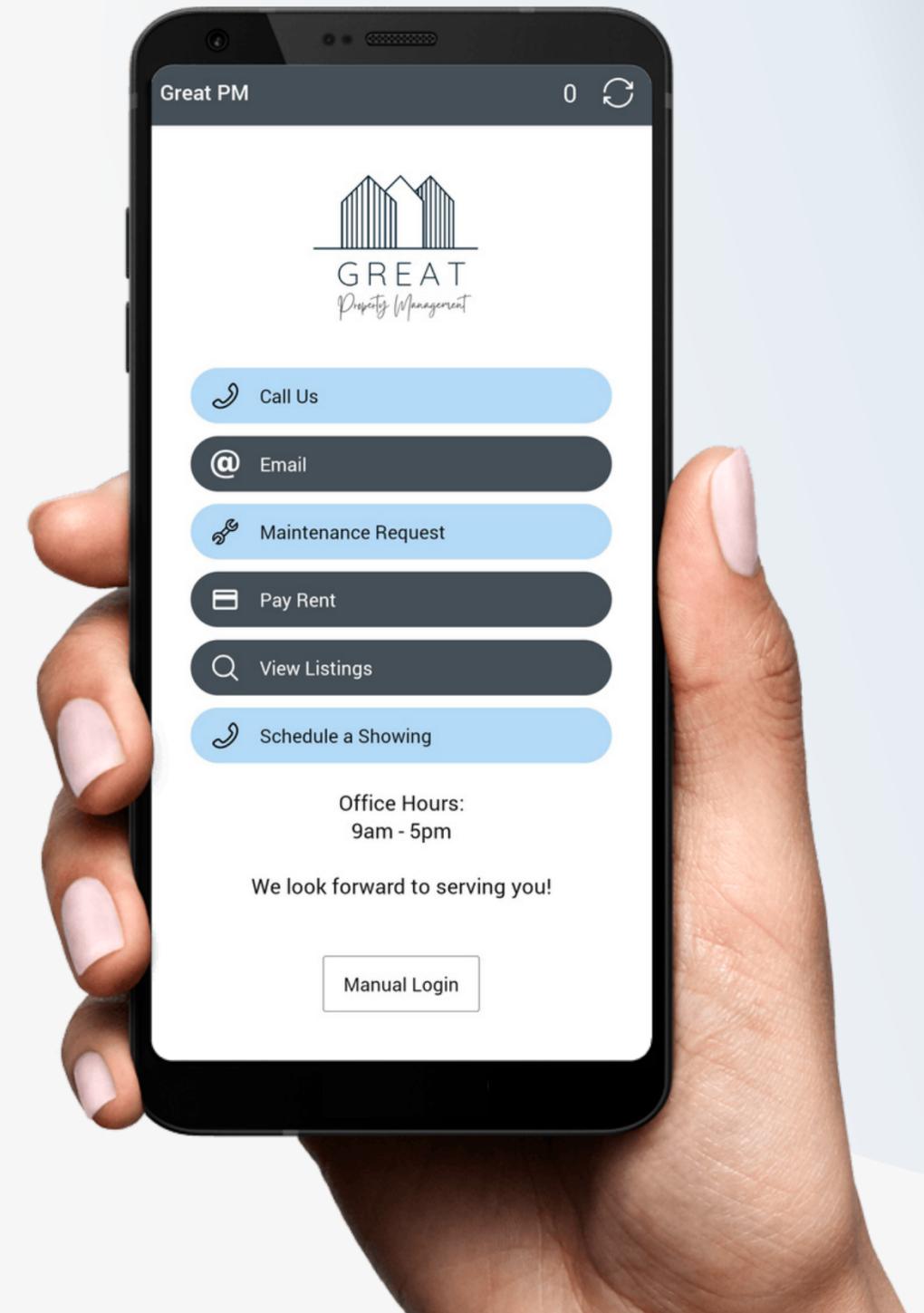
Customize your zTenant App

You can customize the zTenant app on the zInspector website, and build your own branded company app.

Important: the app can work with all your existing links for your services!

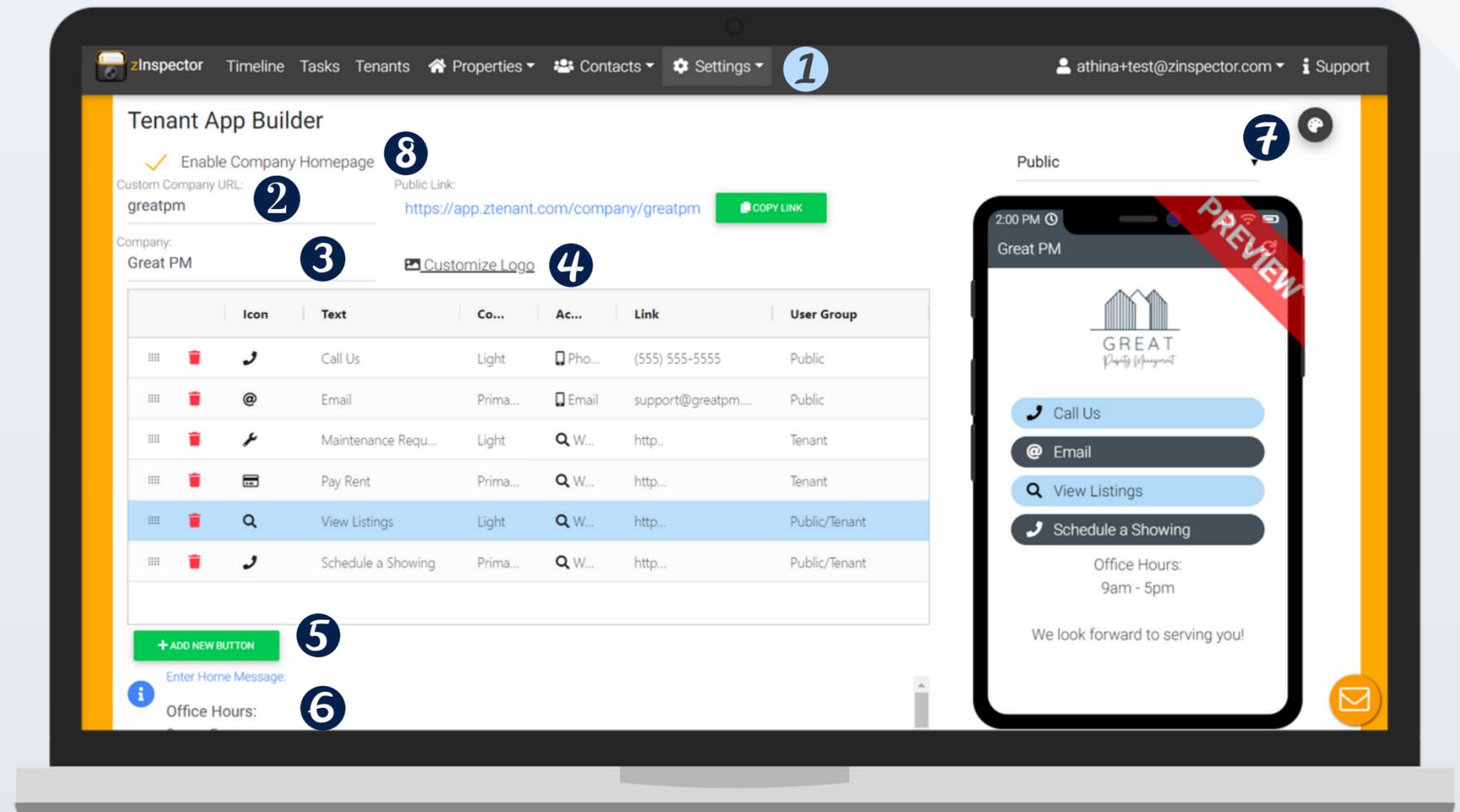
Your tenants can:

- Contact you through the app (SMS, phone, email).
- Submit a maintenance request.
- Pay rent.
- View your listings.
- Schedule a showing.
- Submit an application.

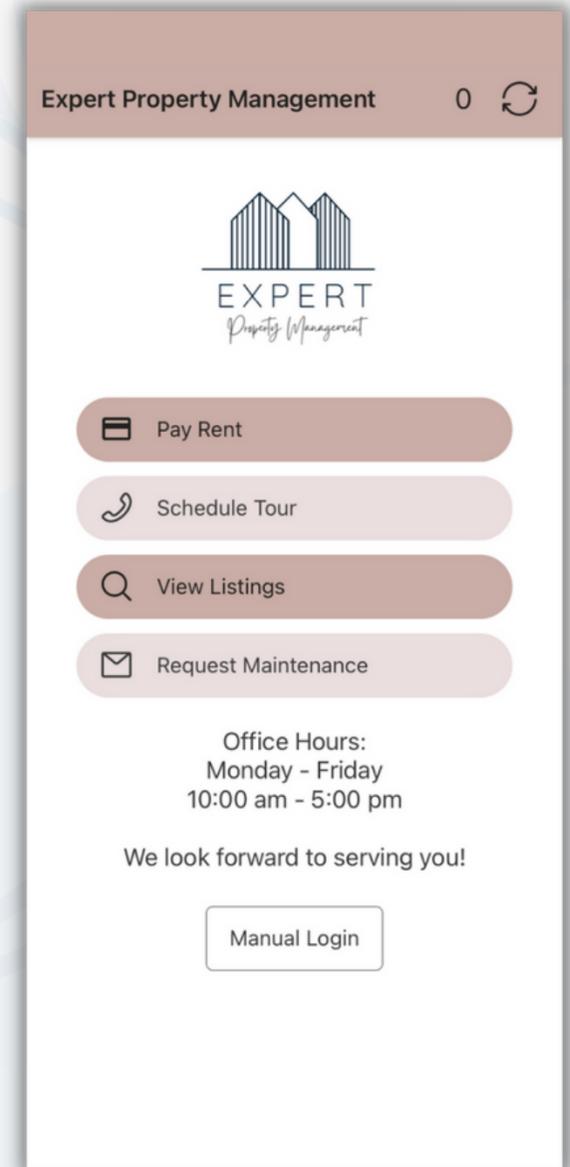
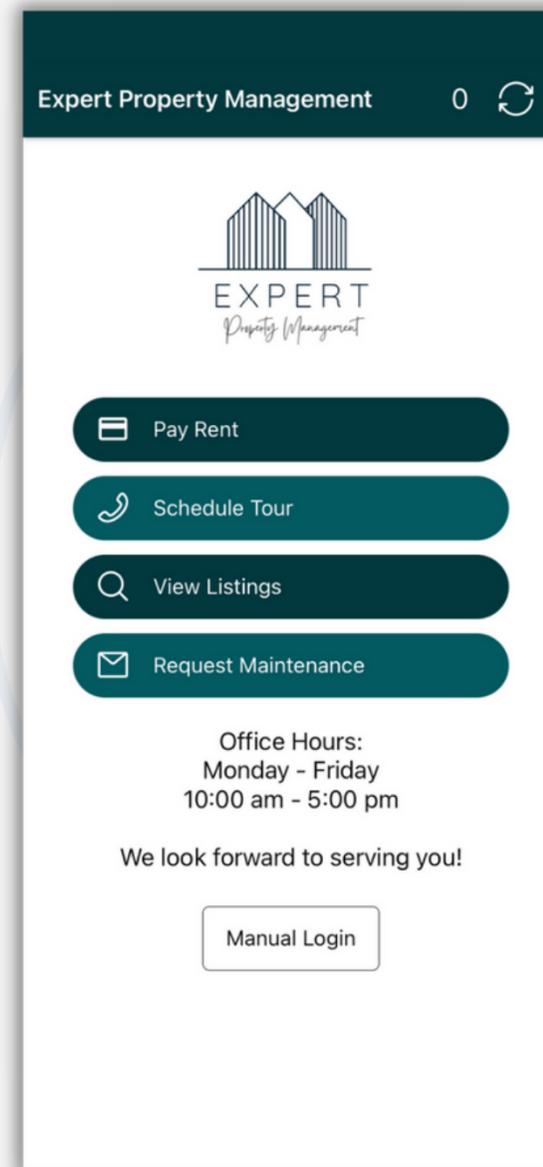
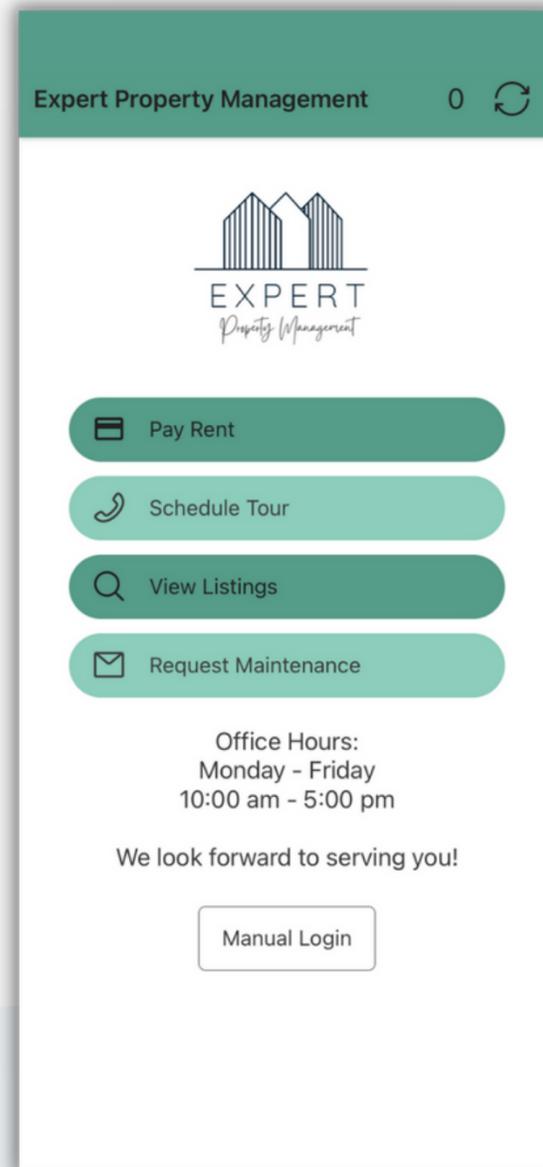
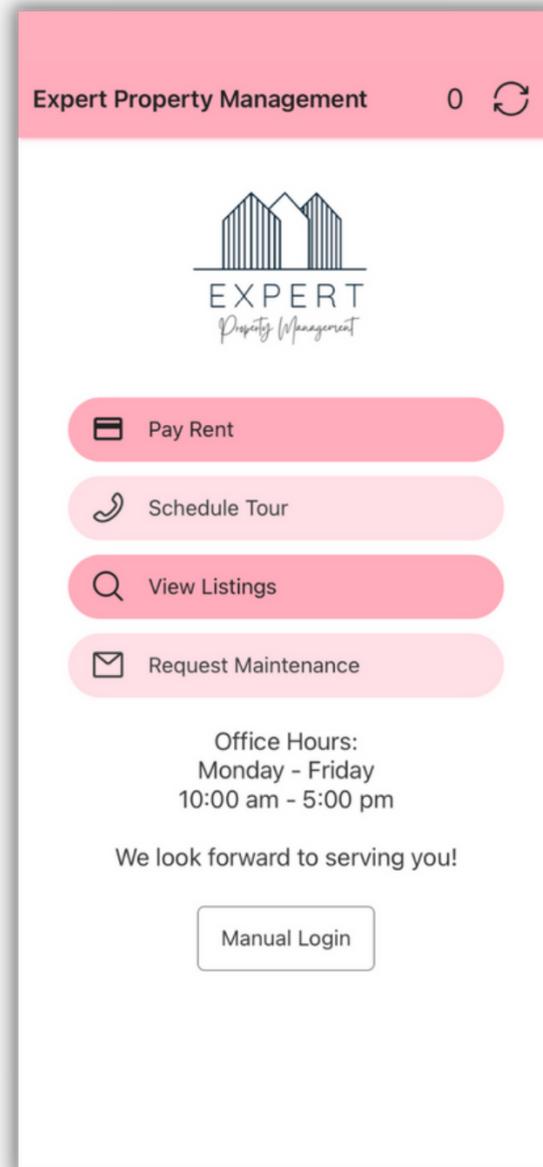
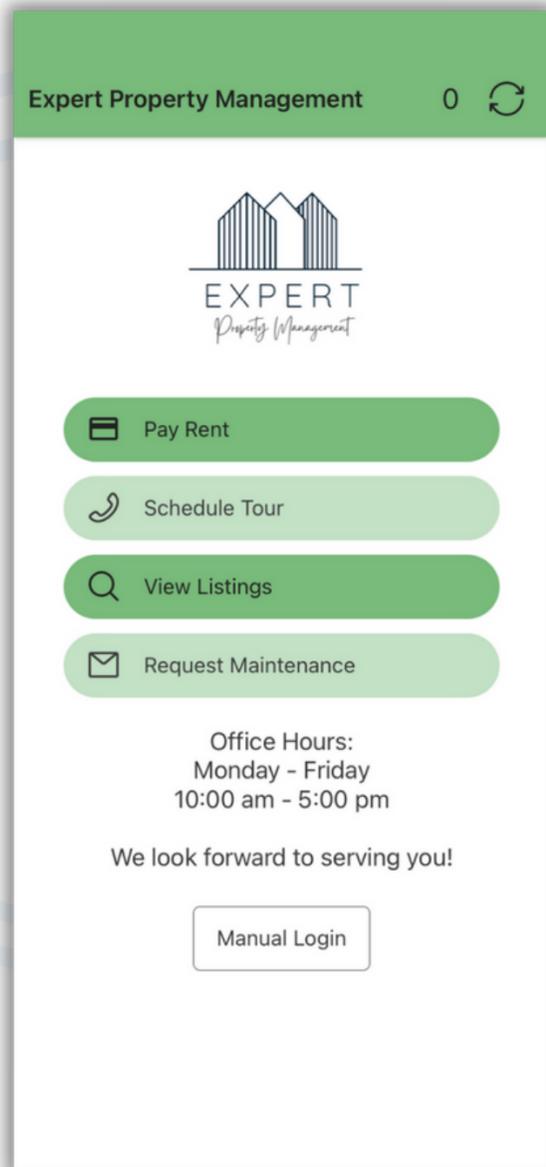


Steps to build your app:

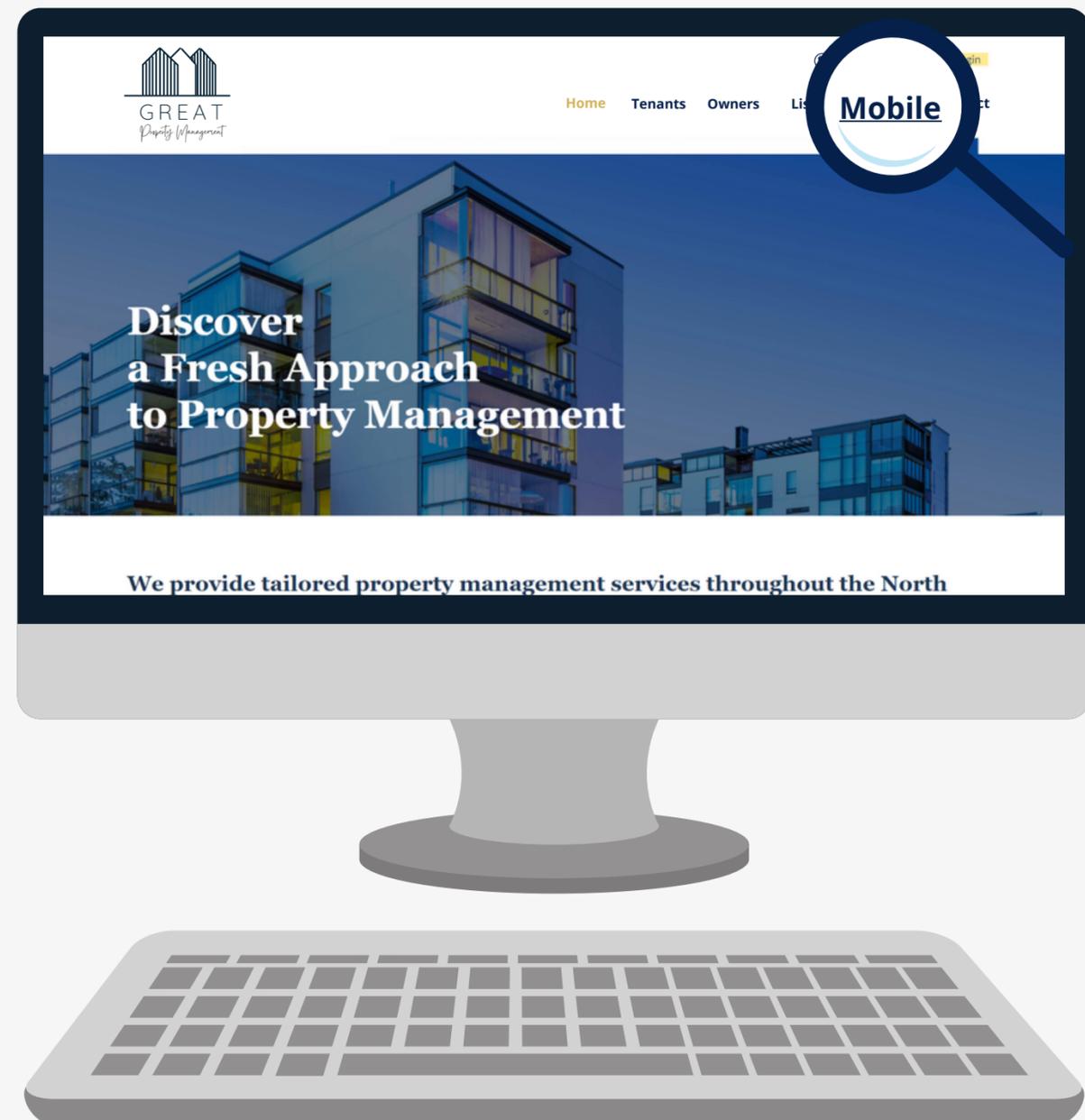
- 1 Go to Settings -- Admin Settings and click on zTenant App Builder.
- 2 Customize your download link (Custom Company URL).
- 3 Add your company name.
- 4 Upload your logo.
- 5 Add your buttons.
- 6 Customize your Home Page message.
- 7 Select your color palette.
- 8 Check "Enable Company Homepage".



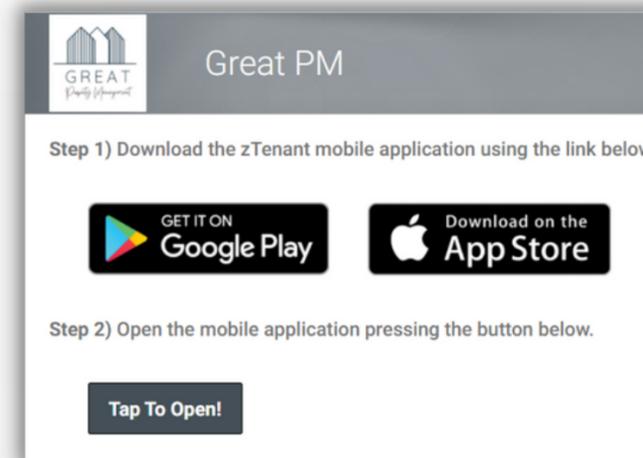
Result: Your app, your logo, your color palette!



Make your app available for download



There are two ways for your tenants to access and download your app:



- ✓ By downloading your app directly from your website.
- ✓ From the link in the invitation email, after you invited them to perform an inspection.

Advanced: Different links for different audiences!

You can now select a User Group or a specific audience for each link, and make it available for:

- Public/Tenant
- Public
- Tenant
- Specific User Group

This way, you can show your Maintenance Request link to your tenants only, but your listings page to anybody who downloads your app (public)!

The screenshot displays the 'zInspector' Tenant App Builder interface. The top navigation bar includes 'zInspector', 'Timeline', 'Tasks', 'Tenants', 'Properties', 'Contacts', 'Settings', and user information 'athina+test@zinspector.com'. The main content area is titled 'App Settings' and 'Tenant App Builder'. It shows settings for 'Great PM' with a 'Public' audience selected. A table lists various buttons and their configurations:

	Icon	Text	Color	Action	Link	User Group
	📞	Call Us	Light	Phone	(555) 555-5555	Public
	@	Email	Primary	Email	support@greatpm...	Public
	🔧	Maintenance Requ...	Light	Web	http...	Tenant
	💰	Pay Rent	Primary	Web	http...	Tenant
	🔍	View Listings	Primary	Web	http...	West Coast
	📞	Schedule a Showing	Light	Web	http...	Public/Tenant

Below the table is a '+ ADD NEW BUTTON' button. To the right, a preview of the app is shown with a 'PREVIEW' banner and buttons for 'Call Us', 'Email', and 'Schedule a Showing'. The app preview also shows the 'GREAT Property Management' logo and office hours: '9am - 5pm'.

Questions?

- **Instructions on building the zTenant app:**
<https://support.zinspector.com/article/ztenant-builder/>
- **Schedule a personalized web-conference:**
<https://support.zinspector.com/webconference/>
- **Contacts us:**
support@zinspector.com